

## Quick Response Team MISSION

It is our mission to provide a bridge between the crisis and a safer future with...

- ♦ “Knock and Talk” – post overdose follow up
- ♦ Increasing access to supports and treatment
- ♦ Preventing future overdoses
- ♦ Reducing number of overdoses

**YOU ARE  
NOT  
ALONE**



### Niagara County Department of Mental Health & Substance Abuse Services

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## Niagara County Quick Response Team



### RECOVERY LOOKS DIFFERENT ON YOU

**Not everyone has the same goals or path in recovery. There are different supports and treatments for different people! Work with us and find what works for you.**

**There is Help—There is Hope.  
Recovery is Possible.**

## What We Do

A Team of community-based professionals consisting of a Peer Specialist, Family Peer, and Program Coordinator visit the overdose survivor and his/her family in the days following the overdose event.

Referred to as “knock and talks,” these visits offer an opportunity for survivors and their family and friends to talk about:

- ♦ Follow-Up Services
- ♦ Individual Needs
- ♦ Treatment Options
- ♦ Empowerment Services and Peer Support

Outreach workers provide support, information, referrals, and understanding.

We take a person-centered, harm reduction approach because we recognize that everyone has different needs and different goals.

## Our Partners

This resource is provided through the collaboration of a number of organizations in Niagara County.

- ♦ **Niagara County Department of Mental Health & Substance Abuse Services**
- ♦ **Community Missions, Inc.**
- ♦ **Save the Michaels of the World Inc.**
- ♦ **Addict 2 Addict Niagara**
- ♦ **Niagara County Opioid Task Force**
- ♦ **Northpointe Council , Inc.**
- ♦ **Horizon Health Services**
- ♦ **Beacon Center**
- ♦ **Pinnacle Community Services**
- ♦ **BestSelf Behavioral Health**

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## Niagara County Crisis Services

Crisis Intervention is provided 24-hours a day through Niagara County Crisis Services.

### 24 - Hour Crisis Services (716) 285-3515

Services include:

- ♦ 24 hour Crisis Services call center
- ♦ Mobile Crisis Outreach / Crisis Intervention
- ♦ Crisis Coordination
- ♦ Crisis Phones at Niagara Falls State Park
- ♦ Critical Incident Debriefing
- ♦ Onsite Education / Training